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# Persistence and adherence in multiple sclerosis patients starting glatiramer acetate treatment: assessment of relationship with care received from multiple disciplines

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**Background:** In multiple sclerosis patients, the persistence of, and adherence to, disease-modifying treatment are often insufficient. The degree of persistence and adherence may relate to the care received from various disciplines.

**Methods:** In an observational study of 203 patients treated with glatiramer acetate 20 mg subcutaneous daily, we assess the persistence and adherence in relation to the amount of care received in various disciplines. The frequencies and durations of care per discipline were reported by patients online, as were missed doses and eventual treatment discontinuation. The associations between the care provided by neurologists, nurses, psychologists, pharmacists, and rehabilitative doctors and persistence and adherence were the primary outcomes; the associations between care received from general practitioners, occupational therapists, physiotherapists, social workers, dieticians, home caregivers, informal caregivers, other medical specialists, and other caregivers and persistence and adherence were secondary outcomes.

**Results:** It was found that the 12-month persistence rate was 62% and that 85% of the persistent patients were 95% adherent (missed <5% of doses). Patients who discontinued treatment in the fourth quarter (Q) had received less-frequent and shorter psychological care in Q3 than persistent patients ( $P=0.0018$  and  $P=0.0022$ ). Adherent patients had received more frequent home care and informal care than nonadherent patients ( $P=0.0074$  and  $P=0.0198$ ), as well as longer home care and informal care ( $P=0.0074$  and  $P=0.0318$ ). Associations between care in other disciplines and persistence or adherence were not observed. As to the relationship between adherence and persistence, nonadherence in Q2 was related to discontinuation after Q2 ( $P=0.0001$ ).

**Conclusion:** We obtained no evidence that, in multiple sclerosis patients, persistence of and adherence to disease-modifying treatment are associated with the amount of neurological, nursing, pharmaceutical, or rehabilitative care. However, findings suggest that the treatment of psychological problems in Q3 may relate to persistence and that home care and informal care may relate to adherence.

**Keywords:** home care, informal care, nursing, pharmaceutical, rehabilitative, psychological

## Introduction

Multiple sclerosis (MS) is a chronic inflammatory, demyelinating, and degenerative disease of the central nervous system, for which no definite cure is available. In about the first 20 years of the disease, most patients show a relapsing–remitting (RR) course, during which incomplete remissions often cause stepwise increases in disability. Glatiramer acetate (GA), interferon-beta (INFβ)-1a, and INFβ-1b are first-line, parenterally

administered, disease-modifying drugs (DMDs) for RRMS that reduce relapses and disability progression.<sup>1</sup> Postauthorization studies showed that treatment with injectable DMDs is associated with an increase in health-related quality of life<sup>2,3</sup> and that, in the long term, these drugs may indeed prevent or delay an increase in disability and a conversion to secondary progressive MS.<sup>4</sup>

In general, medication for chronic illness is only taken by 50%–60% of the patients as prescribed.<sup>5,6</sup> Not taking medication as prescribed includes the following two different patient behaviors: premature treatment discontinuation (nonpersistence) and missing doses (nonadherence).<sup>6</sup> There is evidence that, in RRMS, high DMD exposure is associated with better clinical outcomes than low DMD exposure,<sup>7,8</sup> which means that a continuous use and a minimum of missed doses provide the greatest clinical benefit.<sup>9,10</sup>

Discontinuation of disease-modifying treatment mostly occurs in the first 12 months.<sup>9–11</sup> At 4 months, up to 11% of RRMS patients treated with injectable DMDs have discontinued treatment,<sup>12</sup> and after 6 months, figures vary from 9% to 27%.<sup>13</sup> However, discontinuation rates in MS-specialized academic centers were only 1.7% after 6 months and 8% after 2 years,<sup>14</sup> suggesting that persistence may relate to qualitative or quantitative aspects of care; MS-specialized centers often provide care from multiple disciplines, whereas care may be more limited in hospitals without a special interest in MS. Data on the percentages of missed DMD doses in RRMS vary. In MS patients with two or more DMD dispensings, the mean medication possession ratio was found to be 68% for a 2-year period.<sup>11</sup> In contrast, sc INF $\beta$ -1a-treated patients, where an electronic autoinjector is used with real-time recording of injections, showed a mean adherence of 95% over a period of 1.5 (SD 1.0) years.<sup>12</sup>

According to the World Health Organization 2003 report<sup>6</sup> and a recent Cochrane Review, 18 multidisciplinary interventions may improve both adherence and persistence. Therefore, detailed knowledge on which care disciplines and what amounts of care are associated with persistence and adherence could help to optimize the multidisciplinary care in RRMS patients starting a DMD and could also guide the development of persistence- and adherence-promoting measures.

In view of the details described we decided to assess in RRMS patients who started parenteral DMD treatment, the relationship between multiple disciplines of care, and persistence and adherence. As INF $\beta$  and GA have clearly different side effect profiles and injection frequencies and as both these aspects are likely to influence persistence and adherence, we chose to study patients treated with one type of DMD, thus

guaranteeing a homogeneous study population. Because pilot data on discontinuation and risk factors were available for patients treated with GA 20 mg subcutaneous (sc) daily in the Netherlands,<sup>13</sup> it was decided to study patients starting treatment with GA 20 mg sc daily. We hypothesized that early discontinuation or missing doses were related to less-frequent neurological, nursing, psychological, pharmaceutical, or rehabilitative care contacts or shorter care duration in one or more of these disciplines.

## Materials and methods

### Study design

The methods and design of the study have been described in detail.<sup>13</sup> In brief, the Correlative Analysis of Adherence in RRMS (CAIR) study was an investigator-initiated, prospective, web-based, patient-centered, observational study in the Netherlands. The primary objective was to investigate whether persistence of and adherence to daily treatment with GA 20 mg sc daily was associated with the quantity of care received from certain predetermined disciplines. The study duration was 12 months (Netherlands Trial Register code: TC2432). GA was prescribed by neurologists as per regular care and dispensed as a commercial drug by general pharmacies (Copaxone®). GA was administered according to the instructions in the package leaflet. The recruitment period was from July 2009 to July 2011. The inclusion criteria for participation were as follows: 1) indication for GA treatment, 2) being relapse free and having stable symptoms for at least 30 days, 3) willing and able to comply with the protocol, 4) having given informed consent, and 5) having access to the Internet. The exclusion criteria were as follows: 1) contraindication for GA as defined in the “Summary of product characteristics”<sup>15</sup> text, 2) hypersensitivity to GA or mannitol, 3) symptoms suggestive of a relapse, 4) pregnancy or lactation, and 5) the time interval between the first GA injection and baseline assessment being >4 weeks.

### Ethical aspects

The protocol was submitted to the Independent Review Board, an approved ethical committee residing in Amsterdam, the Netherlands. The committee concluded that, because of the observational design of the study, a review by an ethical committee was not required, as the study did not qualify for being tested according to the Dutch Medical Research Involving Human Subjects Act of 1999.<sup>14</sup> The study was performed in agreement with the Declaration of Helsinki (Ethical Principles for Medical Research Involving Human Subjects Version 2013; 64th World Medical Association

General Assembly, Fortaleza, Brazil, October 2013) ([www.wma.net](http://www.wma.net)) and the Wet medisch-wetenschappelijk onderzoek met mensen [Dutch Medical Research involving Human Subjects Act] ([www.wetten.overheid.nl/BWBR0009408](http://www.wetten.overheid.nl/BWBR0009408)). Patients were informed that they had the right to discontinue their participation or withdraw their consent at any time and were not obliged to state their reasons. They were informed that study discontinuation would not interfere with the care. The completion of the questionnaire about the care took ~15–20 minutes every 2 weeks, and the completion of the questionnaire about missed doses and treatment discontinuation took <5 minutes at twelve time points.

## Technical aspects

The study was a modular application on the Curavista eHealth platform, built on an Oracle database with JAVA scripting, XML applets, and AJAX protocols. Data processing was 256 bits encrypted with VPN tunneling. The databases were physically and software secured in a dedicated data center in the Netherlands. The database of the study was compliant with European Union (EU) regulations on data storage and activation for medical purposes. There were four separated databases: one with personal identifiers (name, address, and identification number), one with study records (answers to the questions and identification number), one with the social security number, and one with the key. Only after logging on, the data were presented as a whole on the screen (encrypted key).

## Data acquisition

Data were acquired via the study website ([www.cairstudie.nl](http://www.cairstudie.nl)). Patients logged on with a code provided by the study help desk and chose a username and a password. When online, they went through web pages containing the electronic case record forms (eCRFs). Patients were informed by email that an assessment was due and that the corresponding forms had been made available for completion. eCRFs were to be completed within 1 week. Completion could take as many sessions as needed, as answers were saved automatically. After confirmation by the patient, the eCRF was automatically sent to the study center. Incomplete eCRFs were returned. In the case of an eCRF not being completed within 1 week, the help desk reminded the patient by telephone.

## Outcomes and assessment schedule

### Persistence and adherence

At 12 time points – at 3 months, 6 months, 9 months, and 12 months after the start of treatment and at eight random time points unknown to patients, neurologists, and nurses – the

following data were reported by the patients: the number of missed doses in the preceding 14 days, the eventual discontinuation of GA, and the date of discontinuation (if applicable). Thus, patient-reported data were obtained covering 20 weeks of the 52-week study period. The distribution of the assessments over the year was as follows: at 4 weeks, 10 weeks, 12 weeks, 16 weeks, 20 weeks, 26 weeks, 32 weeks, 34 weeks, 38 weeks, 44 weeks, 48 weeks, and 52 weeks after the start of treatment.

### Multiple disciplines of care

Care provided by the following disciplines was assessed: neurologist, nurse, psychologist, pharmacist, rehabilitation doctor, general practitioner, other medical specialists, occupational therapist, physiotherapist, social worker, dietician, home caregivers, informal caregivers, and other caregivers. Care was defined as visits to outpatient departments, hospital visits, contacts by telephone, contacts via the Internet, health-promoting activities that are coached or counseled by caregivers (eg, medical fitness), care received at home, or any other activity considered by the patient as such. Care received in the preceding 14 days was reported by patients at baseline and every 2 weeks thereafter up to week 52. For every discipline from which care was received, the number of care sessions and the time per care session (in minutes, by approximation) were documented. Thus, all care received during the 12-month study period was assessed.

### Disease characteristics

At baseline, the treating neurologist or nurse provided the following data: the course of the disease, the duration of the disease, previous DMD treatment, and the number of relapses in the last 12 months and 24 months.

## Statistical analyses

Based on the patient-reported data, the percentage of missed doses was calculated. Against the background of reports in the literature, we first explored the number of nonadherent patients, using 85%, 90%, 95%, and 99% of the prescribed doses taken as cutoff points. The cutoff point that enabled the most meaningful analyses was used in the subsequent analyses. Based on the 2-weekly patient reports, we calculated the care frequency (number of contacts) and the care duration (minutes) over a 3-month (quarter [Q]) and the 12-month study period for various disciplines. Comparisons were made between adherent and nonadherent patients and between persistent and nonpersistent patients using a two-sided *t*-test (continuous variables) and a two-sided chi-square

test (dichotomous variables). The analyses focused on the neurological, nursing, psychological, pharmaceutical, and rehabilitative care disciplines, considering a  $P$ -value of  $<0.05$  as significant. The analyses of the care provided by the general practitioner, occupational therapist, physiotherapist, social worker, dietician, home caregivers, informal caregivers, other medical specialists, and other caregivers were secondary and explorative. To investigate whether treatment discontinuation was preceded by a relative lack of care, we related the number of neurological, nursing, psychological, pharmaceutical, and rehabilitative care contacts and durations in a given quarter to discontinuation after that. Similar analyses were performed for the other care disciplines in an explorative way. To optimally identify care aspects that were specifically related to adherence, we analyzed the relationship between care and adherence in patients who were 12-month persistent.

## Results

### Demographic and disease characteristics

A total of 203 patients were included in the study. Three patients failed to complete a single questionnaire and were, therefore, removed from the data set. Of the resulting 200 analyzable patients, 157 (78.5%) patients were females and 43 (21.5%) patients were males (female-to-male ratio 3.65:1). The demographic and disease characteristics are presented in Table 1.

### Persistence

One hundred twenty-four (62.00%) patients continued treatment for at least 12 months, whereas 76 (38.00%) patients stopped treatment before the end of the study, yielding a 12-month persistence rate of 62%. The mean time at

which treatment was discontinued was 6.4 months (SD 3.4, minimum 1.0, maximum 12.0). The female-to-male ratio did differ between persistent (4.17:1) and nonpersistent patients (3:1), in which female patients were more prone to continue treatment ( $P=0.035$ ). The age did not differ between persistent (mean 39.9, SD 9.8, minimum 19.0, maximum 62.0 years) and nonpersistent (mean 39.2, SD 9.6, minimum 20.0, maximum 58.0 years) patients ( $P=0.60$ ). Fifty-four (71.10%) of the 76 nonpersistent patients stated one or more reasons for their treatment discontinuation. Of a total of 62 reasons provided, 33 (53.23%) were side effects, 12 (19.40%) were lack of effectiveness, and 17 (27.42) were other reasons.

### Adherence

In the persistent group ( $N=124$ ), we explored the number of adherent vs nonadherent patients by using 15%, 10%, 5%, and 1% missed doses as cutoff points, resulting in 85%, 90%, 95%, and 99% adherence, respectively. Thus, of the persistent patients, 123 (99.19%) were 85% adherent, 115 (92.74%) were 90% adherent, 105 (84.68%) were 95% adherent, and 59 (47.58%) were 99% adherent. To maximize our chances to find statistically significant and clinically relevant differences between adherent and nonadherent patients, we chose 95% adherence as the cutoff point. Consequently, 105 (52%) patients were both persistent and adherent.

### Relationship between adherence and persistence

To investigate whether treatment discontinuation was preceded by nonadherence, we compared the adherence in Q1, Q2, and Q3 in patients who had discontinued treatment after Q1, Q2, and Q3, respectively, with the adherence in patients who had not discontinued in the corresponding quarters. Thus, we found an association between nonadherence in Q2 and discontinuation after Q2: nine (31.0%) of 29 Q2 nonadherent patients discontinued treatment after Q2, whereas only eight (6.4%) of 126 Q2 adherent patients did so ( $P=0.0001$ ). The association between nonadherence in Q3 and discontinuation in Q4 failed to be statistically significant ( $P=0.0899$ ), whereas no difference was found in Q1 adherence between patients who had discontinued treatment after Q1 (adherent  $N=22$  and nonadherent  $N=3$ ) and those who had not discontinued after Q1 (adherent  $N=137$  and nonadherent  $N=18$ ) ( $P=0.9554$ ).

### Relationship between care and persistence

To investigate whether treatment discontinuation was preceded by a relative lack of neurological, nursing,

**Table 1** Demographic and disease characteristics of patients ( $N=200$ )

Characteristic	Mean, unless indicated otherwise
Female-to-male ratio	3.65:1
Age (years)	39.66 (SD 9.75, minimum 19, maximum 62)
Disease duration (years) ( $N=107$ )	4.48 (SD 4.96, minimum 0, maximum 18)
Relapsing course ( $N=104$ out of 112)	92.86%
Secondary progressive course ( $N=10$ out of 111)	9.01%
Previous disease-modifying treatment ( $N=40$ out of 108)	37.04%
Relapses in previous 12 months ( $N=113$ )	1.22 (SD 0.83, minimum 0, maximum 3)
Relapses in previous 24 months ( $N=110$ )	1.64 (SD 1.05, minimum 0, maximum 6)



psychological, pharmaceutical, or rehabilitative care, we calculated the care frequencies and durations in the quarter preceding discontinuation (Q1, Q2, and Q3) in patients who had discontinued treatment in Q2 (N=25), Q3 (N=17), and Q4 (N=14), respectively, and compared these with the data in patients who had not discontinued in the corresponding quarters (Q2 [N=154], Q3 [N=138], and Q4 [N=124], respectively). It was found that patients who discontinued treatment in Q4 had less-frequent (mean 0.07, SD 0.27, minimum 0, maximum 1) and shorter psychological care (mean 4.29, SD 16.04, minimum 0, maximum 60) in Q3 than persistent patients (mean 0.47, SD 1.11, minimum 0, maximum 6 and mean 28.23, SD 69.68, minimum 0, maximum 375, respectively) ( $P=0.0018$  and  $P=0.0022$ , respectively). No other differences were found (all  $P>0.0467$ ).

To explore whether treatment discontinuation was preceded by less-frequent or shorter care given by the general practitioner, occupational therapist, physiotherapist, social worker, dietician, home caregivers, informal caregivers, other medical specialists, and other caregivers, we made similar analyses for these disciplines. No differences were found (all  $P>0.05$ ), except that patients who discontinued in Q4 had received shorter care by other medical specialists than persistent patients (mean 7.14, SD 11.88, minimum 0, maximum 40 vs mean 46.90, SD 145.79, minimum 0, maximum 900) ( $P=0.0037$ ).

## Relationship between care and adherence

In order to investigate aspects of care specifically related to adherence, we analyzed the relationship between multiple care disciplines and adherence in the persistent patient group (N=124). For neurological, nursing, psychological, pharmaceutical, and rehabilitative cares, we compared the care frequency (number of contacts) and the care duration

(minutes) in the 12-month study period between adherent (N=105) and nonadherent (N=19) patients. No differences were found, neither in the care frequencies (all  $P>0.2942$ ) nor in care durations (all  $P>0.2570$ ) (Table 2). In addition, to explore the possibility that care given in a specific period, eg, in the first 3 months of treatment, was instrumental in bringing about adherence, we also made comparisons with respect to quarterly care data. No differences between adherent and nonadherent patients were found either (all  $P>0.05$ ).

The explorative analysis pertaining to the frequencies and durations of care given by the general practitioner, occupational therapist, physiotherapist, social worker, dietician, home caregivers, informal caregivers, other medical specialists, and other caregivers suggested that adherent patients had received more frequent home care (mean 1.06, SD 3.97, minimum 0, maximum 24) and more frequent informal care (mean 1.47, SD 5.24, minimum 0, maximum 25) than nonadherent patients (mean 0.00, SD 0.00, minimum 0, maximum 0 and mean 0.21, SD 0.63, minimum 0, maximum 2, respectively) ( $P=0.0074$  and  $P=0.0198$ , respectively). Similarly, the home care and informal care durations were longer in adherent (mean 211.90, SD 795.50, minimum 0, maximum 4,785 and mean 472.84, SD 2,126.78, minimum 0, maximum 15,275, respectively) than in nonadherent patients (mean 0.00, SD 0.00, minimum 0, maximum 0 and mean 19.26, SD 82.52, minimum 0, maximum 360, respectively) ( $P=0.0074$  and  $P=0.0318$ , respectively). No other differences were found (all  $P>0.05$ ) (Table 3).

Then, to further explore whether home care or informal care given in a specific period was related to adherence, we compared the quarterly care data. Whereas nonadherent patients (N=19) had received no home care (mentioned earlier), adherent patients reported quarterly home care in Q1, Q2, Q3, and Q4 (mean values 1.80, 1.80, 2.20, and

**Table 2** Neurological, nursing, psychological, pharmaceutical, and rehabilitative care frequencies (number of contacts) and durations (minutes) in adherent vs nonadherent patients over the 12-month study period

	Adherent patients (N=105)				Nonadherent patients (N=19)				Two-sided t-test (P-value)
	Mean	SD	Minimum	Maximum	Mean	SD	Minimum	Maximum	
Care frequency (n)									
Neurologist	3.38	2.25	0	11	3.26	2.56	0	12	0.8525
Nurse	4.76	4.22	0	22	5.21	4.76	0	21	0.7040
Psychologist	1.40	3.37	0	18	2.53	4.34	0	17	0.2942
Pharmacist	2.37	4.05	0	17	2.05	2.86	0	13	0.6798
Rehabilitation	1.24	2.14	0	9	1.68	2.43	0	6	0.4607
Care duration (minutes)									
Neurologist	68.97	59.15	0	280	95.26	87.60	15	350	0.2224
Nurse	126.43	125.58	0	585	138.23	184.01	0	835	0.7910
Psychologist	86.86	228.63	0	1,525	169.74	294.88	0	1,140	0.2570
Pharmacist	22.42	42.71	0	230	24.89	44.75	0	200	0.8250
Rehabilitation	50.05	163.37	0	1,570	40.79	52.16	0	140	0.6434

**Table 3** Frequencies (number of contacts) and durations (minutes) of care given by general practitioners, occupational therapists, physiotherapists, social workers, dieticians, home caregivers, informal caregivers, other medical specialists, and other caregivers in adherent vs nonadherent patients over the 12-month study period

	Adherent patients (N=105)				Nonadherent patients (N=19)				Two-sided t-test (P-value)
	Mean	SD	Minimum	Maximum	Mean	SD	Minimum	Maximum	
Care frequency (n)									
General practitioner	2.52	3.01	0	12	2.58	2.67	0	9	0.9360
Physiotherapist	8.88	9.28	0	26	9.68	9.76	0	25	0.7410
Occupation therapist	1.58	3.01	0	14	1.63	2.79	0	10	0.9433
Social worker	1.35	2.55	0	12	1.21	1.96	0	6	0.7834
Dietician	0.32	1.58	0	13	0.79	2.07	0	7	0.3612
Home caregivers	1.06	3.97	0	24	0.00	0.00	0	0	0.0074
Informal caregivers	1.47	5.24	0	25	0.21	0.63	0	2	0.0198
Other specialists	2.04	3.41	0	18	2.89	3.09	0	11	0.2838
Other caregivers	3.02	4.33	0	24	1.84	3.29	0	12	0.1833
Care duration (minutes)									
General practitioner	43.51	77.58	0	580	51.63	64.36	0	201	0.6285
Physiotherapist	761.59	1,110.93	0	6,480	775.37	1,041.24	0	3,560	0.9585
Occupation therapist	95.76	198.66	0	1,020	101.84	208.21	0	795	0.9071
Social worker	81.95	168.34	0	1,050	67.63	111.15	0	320	0.6398
Dietician	12.35	69.19	0	662	21.84	54.95	0	200	0.5122
Home caregivers	211.90	795.47	0	4,785	0.00	0.00	0	0	0.0074
Informal caregivers	472.84	2,126.78	0	15,275	19.26	82.52	0	360	0.0318
Other specialists	127.52	275.20	0	1,870	216.05	282.88	0	975	0.2193
Other caregivers	225.63	761.18	0	7,150	124.05	254.01	0	865	0.2850

2.20, respectively) ( $P=0.0349$ ,  $P=0.0064$ ,  $P=0.0091$ , and  $P=0.0180$ , respectively). The home care duration (minutes) in the adherent group ranged from 7 (mean) (SD 34.20, minimum 0, maximum 220) in Q1 to 25 (mean) (SD 117, minimum 0, maximum 780) in Q4 ( $P=0.0409$ ,  $P=0.0064$ ,  $P=0.0139$ , and  $P=0.0294$ , respectively). Similarly, the informal care frequencies in the first three quarters were significantly higher in adherent patients than in nonadherent patients (mean values 0.10 vs 0.02 [ $P=0.0302$ ], 0.11 vs 0.02 [ $P=0.0329$ ], and 0.13 vs 0.00 [ $P=0.0078$ ]), as were the informal care durations (minutes) in all four quarters (mean values 30.55 vs 0.04 [ $P=0.0409$ ], 43.65 vs 0.07 [ $P=0.0064$ ], 40.92 vs 0.00 [ $P=0.0130$ ], and 40.92 vs 6.32 [ $P=0.0294$ ]).

## Discussion

In MS patients in their first year of treatment with GA 20 mg sc daily, we first observed that those who discontinued treatment in Q4 had less-frequent and shorter psychological care in Q3, whereas no association was found between discontinuation and neurological, nursing, pharmaceutical, and rehabilitative care in either quarter; second, no relationship was observed between the frequency or duration of neurological, nursing, psychological, pharmaceutical, or rehabilitative care and adherence; and third, an association between the frequency and duration of home care and informal care and adherence was observed during explorative analyses.

According to the World Health Organization, adherence is “the extent to which a person’s behaviour – taking medication, following a diet, and/or executing lifestyle changes—corresponds with agreed recommendations from a health care provider”.<sup>6</sup> Given that drug treatments in chronic disorders are only optimally effective in the long term and with virtually no missed doses, the notion “adherence” has the following two aspects: the persistence of treatment (no discontinuation) and the application of the agreed dosing scheme (no missed doses). With respect to disease-modifying treatment in MS, however, the term adherence is also being used to specifically describe persistence,<sup>16</sup> which may be confusing. We choose to use adherence in a strict sense, ie, adherence to dosing as agreed.<sup>17</sup> This is in-line with adherence as defined by the International Society for Pharmacoeconomics and Outcomes Research Medication Compliance and Persistence Special Interest Group: “adherence is the percentage of doses taken as prescribed, over a set time period for analysis (either from the first to last medication dispensing date or for a fixed follow-up time frame)”.<sup>18</sup>

The 12-month persistence rate was 62%. In a comparable study, we observed a 12-month persistence of treatment with GA 20 mg sc daily of 71.6%.<sup>2</sup> In an open-label observational study on a German cohort of 308 MS patients, GA’s persistence rates at 6 months and 24 months of observation were 91.1% and 67.1%, respectively.<sup>19</sup>

We observed that patients who discontinued treatment in Q4 had received less-frequent and shorter psychological care in Q3. Psychological problems, such as depression and anxiety, occur frequently in RRMS<sup>20</sup> and are known to negatively affect adherence.<sup>21</sup> It is conceivable that, in Q3, the effectiveness of the new treatment is provisionally evaluated. Supposedly, in depressed or anxious patients, eventual doubts about effectiveness may lead more often to treatment discontinuation than in patients without these symptoms. In this context, the identification of depressed and anxious patients and their timely psychological treatment, therefore, may be thought to prevent discontinuation on improper grounds, especially after Q3.

The percentage of missed doses was low in our study, as 84.7% of the persistent patients had reportedly injected at least 95% of the prescribed doses and 99% of the patients at least 85% of the doses. This high adherence may result from study-related factors. First, the self-report method may overestimate adherence. Second, as patients were asked to report twelve times over a 1-year period, the number of doses they had missed in the preceding 2 weeks, the study participation will have led to an increased awareness in patients of adherence, helping them to not forget their injections. It has been known that “forgot to inject” is one of the main reasons for missing doses.<sup>21,22</sup> Importantly, however, high adherence has also been reported in INF- $\beta$ -1a-treated patients who used an autoinjector with electronic registration of injections: the mean (SD) cumulative adherence until the 12th month or treatment discontinuation was 97.1% $\pm$ 7.3%.<sup>22</sup> Therefore, we hypothesize that, in our patients, an increased awareness, resulting from the frequent reporting of injected doses, is more likely to have caused the high adherence figure than the self-report method. Although our study suggests that frequent online self-reports on missed doses might improve adherence, we think that, in real life, this approach is not effective as the attrition rate, both in terms of discontinuation and nonadherence to the online reporting scheme, is expectedly high.

The 80% cutoff is frequently used to define adequate adherence, also in MS.<sup>23</sup> Yet it deserves to be questioned, as it means that one out of five doses is not taken. Given that a recent 15-year follow-up study of a randomized controlled trial suggests that higher cumulative exposure to sc IFN- $\beta$ -1a may be associated with better clinical outcomes,<sup>8</sup> the missing of 20% of the doses is likely to be clinically relevant. Therefore, we propose to use 90% or 95% cutoff for determining adequate adherence, in agreement with Treadaway et al,<sup>21</sup> whose definition of nonadherence (missing any injection

within the last 4 weeks) implies 92%, 93%, and 96% thresholds for sc INF- $\beta$ -1a, INF- $\beta$ -1b, and daily GA, respectively.

We obtained no evidence for associations between adherence and the frequency or duration of care given by neurologists, nurses, psychologists, pharmacists, or rehabilitation doctors. In the explorative analyses, we found associations between home care and adherence and between informal care and adherence. We first assumed that patients who were not capable to self-inject due to motor, sensory, visual, or coordinative disabilities (as well as patients with a needle phobia or self-injection anxiety, well-known barriers to proper adherence to GA) had the injections administered by home care or informal caregivers.<sup>24</sup> However, as the highest home care frequency reported was 24 (in 12 months) (mean 10.1, SD 8.0, median 10) and the highest informal care frequency reported was 25 (mean 8.8, SD 10.0, median 2.0), it is unlikely that the administration of injections explains the association with adherence. In addition, recent reports show that home care and informal care may otherwise improve adherence. The mere presence of a caregiver at home significantly improved medication adherence in older individuals with heart failure and mild cognitive impairment;<sup>25</sup> about one-third of RRMS patients show cognitive impairment, including memory disturbances.<sup>20</sup> In an uncontrolled study on the effectiveness of a community-based weight reduction program, participants were requested to identify three family members and friends to sign a social support contract; independent risk factors for not completing the program were not having a family member or friend to sign a social support contract.<sup>26</sup> In MS, it has been found that, in contrast to nonadherent patients, patients who were highly adherent perceived greater support from their spouse;<sup>21</sup> and pilot data suggest that telephone counseling and home telehealth monitoring may improve adherence.<sup>27</sup> In all, the effect of home care and informal care on adherence in MS patients, as suggested by our data, is most likely mediated via social processes.

Our study has several limitations. In view of the high adherence in our patients, it cannot be taken for granted that the findings apply to populations with lower adherence. Also, the geographical setting of the study (one country in Western Europe) and the relatively high overall quality of the health care<sup>28</sup> warrant a careful extrapolation of the results to other societies or countries with different health care systems. Perhaps most important, we did not assess the quality of the care that was delivered, and it may well be that associations do exist between the knowledge, expertise, experience, or communicative skills of caregivers and persistence and adherence.



## Conclusion

In MS patients in their first year of treatment with GA 20 mg sc daily, we observed a 62% persistence rate with 85% of persistent patients being 95% adherent. Patients who stopped treatment in Q4 had received less-frequent and shorter psychological care in Q3, whereas there were no associations between discontinuation and neurological, nursing, pharmaceutical, and rehabilitative cares in either quarter. No relationship was found between the frequency or duration of neurological, nursing, psychological, pharmaceutical, or rehabilitative care and adherence. Explorative analyses suggest an association between the frequency and duration of home care and informal care and adherence.

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## Disclosure

Peter Joseph Jongen has received honoraria from Allergan, Bayer, Merck and Teva for contributions to symposia as a speaker or for consultancy activities. Esther van Noort is co-owner of Curavista bv. The other authors report no conflicts of interest in this work.

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